



STATE OF WEST VIRGINIA
OFFICE OF THE ATTORNEY GENERAL
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CONSUMER PROTECTION DIVISION
1-800-368-8808 or 304-558-8986

Press Release

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FOR IMMEDIATE RELEASE

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ATTORNEY GENERAL DARRELL MCGRAW SUES SOUTH CHARLESTON CONTRACTOR

Attorney General Darrell McGraw filed a lawsuit in Kanawha County Circuit Court against Precision Windows and Doors, L.L.C. and its owner, Jamie Crawford. Precision Windows, located in South Charleston, West Virginia, sold home improvement goods and services, including doors, windows, and siding.

The Attorney General filed his lawsuit after consumers complained that after they had paid Precision Windows between \$500 and \$1900 in deposits, Precision Windows never returned to their homes to do the work. One consumer complained that Precision Windows started working at her home, but left in the middle of the job. This consumer had to hire another local contractor to finish the work. None of these consumers were given a notice of their three day right to cancel as required by law.

Unlike many contractors against whom the Attorney General receives complaints, Precision Windows has a valid contractor's license. Attorney General McGraw warns, "Even if a contractor is licensed, consumers should still ask for, and check, the contractor's references."

If you have been victimized by Precision Windows and Doors, contact Attorney General McGraw's Consumer Protection Division at 1-800-368-8808, or by downloading a complaint form. To download and print a complaint form, please click on the General Consumer Complaint Form link at the top of this page.

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